

# Buckeye Chicago Complex (E. Chicago), IL.

Shell Terminal ID: **Y840**

## Shell Loading

Effective 07/01/2014

### Rack Customer Pick Up

- Insert Loading Card
- Enter driver pin #
- Enter trailer #
- Select Stockholder (Shell)
- Select Customer or enter Customer #
- Select Account or enter Account #
- The next prompt will be "Third Party Order #" ... Enter a (0) zero
- Next you will see a message "Please wait for authorization"

Once authorized to load, proceed as usual

**NOTE:** FOR ANY AUTHORIZATION PROBLEMS CALL THE LOADING  
SUPPORT SERVICE HELPDESK AT 800-345-6666.

Please use a safe phone/location as Specified in your Driver  
Training Instructions.



**Loading Instructions on your Smart Device**